



Education through self-help is our motto- KARMVEER

Rayat Shikshan Sanstha's

Dr. Patangrao Kadam Mahavidyalaya,

Ramanandnagar (Burli) Tal. Palus Dist. Sangli: 416 308

Founder: Padmabhushan Dr. Karmaveer Bhaurao Patil (D.Litt)

•Email: ascc_rnagar@ymail.com •Website: www.asccramanandnagar.in

Index no. junior J 22 07 001, MCVC J 22 07 901, Udise-27350604007

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Student Grievances Redressal Cell

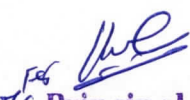
About Grievance Redressal Cell:

The Grievance Redressal Cell at Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli) is responsible for handling grievances and complaints related to academic activities, physical facilities, administrative services, the library, and other support services, as well as concerns concerning both individual and group problems. Through a suggestion box and oral conversations with office administration, the Grievance Redressal Committee gathers grievances, complaints, and ideas. A person may file a complaint in the suggestion box if they are unwilling to come before the committee. The chairman and members of the committee open these proposal boxes at the conclusion of each semester. After discussing the complaints with the honourable principal, the issues were resolved.

Aims:

Encouraging the students to express their grievances and problems freely and frankly, without any fear of being victimized.




H.C. Principal,
Dr. Patangrao Kadam Mahavidhyalaya,
Ramanandnagar (Burli)
Tal. Palus, Dist. Sangli



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Objectives:

- To investigate the cause of grievances.
- To provide an opportunity for the students to freely express their grievance, with utmost anonymity.
- To set up a mechanism for speedy and expeditious resolution of the grievance.
- To provide an appropriate counseling to the students in the process of resolving the grievance.
- To promote cordial relationship amongst the students interest.



For
Hc Principal,
Dr. Patangrao Kadam Mahavidhyalaya,
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Mechanisms for submission of online/offline Students Grievances:

The grievance redressal mechanism is governed by the Grievance Redressal Policy of Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli). It is formulated according to UGC Grievance Redressal Regulations. The mechanism entails:

1. Information regarding the Grievance Redressal Cell shall be given on the college website.
2. In case of individual Grievance, an aggrieved student shall present his/her Grievance only in writing, to Grievance Redressal Cell.
3. The prescribed Grievance Redressal form has to be used by the aggrieved to express to the Grievance. The form may be submitted to any member of the Grievance Redressal Cell/Head of the Department/Member of the Management or may be dropped in the suggestion box.
4. Grievances can be submitted online through institutional e-mail too.
5. The matter shall be taken for the discussion by the committee in its scheduled meeting.





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6. If the matter requires urgent attention, the co-ordinator shall inform the chairman and convene a meeting of the committee within 2 days from the receipt of the Grievance form.
7. Based on the decision taken by the committee, the aggrieved has to be informed and action to be taken.
8. The complainant should be informed of the decision of the committee/action taken.
9. If unsatisfied with the decision the aggrieved student can re-appeal to the Head of the Institution within 10 days.
10. A special meeting may be convened in case the follow-up is required.
11. The proceedings have to be recorded by the secretary of the committee.




Principal,
Dr. Patangrao Kadam Mahavidhyalaya,
Ramanandnagar (Burli)
Tal. Palus, Dist. Sangli.

Estd. -1968  Principal, Dr. L.D. Kadam M.Sc. Ph.D.	"Education Through self help is our Motto" - Karmaveer Rayat Shikshan Sanstha's, Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli) Kirloskarwadi Pin-416 308 Tal-Palus Dist-Sangli Founder -Dr. Karmaveer Bhaurao Patil D.Litt.		Jr. Coll. No. J - 22.07.001
	NAAC Accreditation-'A'	E-mail : ascc_rnagar@gmail.com	STD : (02346) Office : 222035 Resi. : 222009 Fax : 222035
Ref. No. /2021 - 2022		Date. / /	

Students Grievances Redressal Cell


2021-22

Declaration

This certifies that the Students Grievance Redressal Cell has been established at Dr.Patangrao Kadam Mahavidyalaya Ramanandnagar (Burli) in accordance with the guidelines provided by clause (g) of sub-section (1) of Section 26 of the University Grants Commission Act, 1956 (3 of 1956), and in supersession of the University Grants Commission (Redress of Grievances of Students) Regulations, 2019. The members of the Student Grievance Redressal Cell are listed below.

Sr. No.	Name	Designation	Contact No.
1.	Prin. Dr. L.D. Kadam	Chairman	8208043834
2.	Dr. T.S. Bhosale	Co-ordinator	9011138298
3.	Prof. N.J. Kamble	Member (SC)	9075765869
4.	Prof. U.S. Shelke	Member (NAAC)	9822770595
5.	Dr. N. P. Patil	Member (Library)	9146325942
6.	Dr. N.H. Kumbhar	Member (Exam)	8275377256
7.	Lt. S.S. Daunde	Member (Phy. Edu.)	9226783169
8.	Mrs. N.S. Patil	Member (Women)	7588587239
9.	Mr. P.R. Shinde	Student Representative	8975582695




Principal,
Dr. Patangrao Kadam Mahavidyalaya,
Ramanandnagar (Burli)
Tal. Palus, Dist. Sangli.

**Rayat Shikshan Sanstha's,
Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli).**

Student Grievance Redressal Committee

2021-22

Index

Sr. No.	Meeting No.	Date of Meeting	Complaint	Action Taken
			08/08/2021	14/08/2021
1.	1	11/11/2021	Broken benches in the classroom	New benches provided
			17/08/2021	18/08/2021
			Ladies room is not clean	Ladies room is now cleaned on daily basis
			17/01/2022	19/01/2022
			Non-working fans in the classroom	Repairing of fans have done




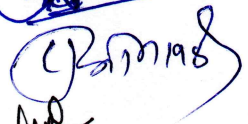

Rayat shikshan Sanstha's
Dr. Patangrao Kadam Mahavidhyala, Ramanandnagar (Burli)
Student Grievances Redressal Cell
2021-22

Meeting Notice

All the members of Student Grievances Redressal Cell (SGRC) are hereby informed that the meeting of this committee is organized on 11/11/2021 at 12.30 p.m. with Principal in Principal's cabin. All the members should remain present in time.

The points of meeting are as follows –

- 1) To create healthy atmosphere among the student to avoid grievances.
- 2) To find out proper solutions for students grievances if there is any.
- 3) To create harmony among the students and parents.
- 4) Try to maintain academic atmosphere in college campus.

- | | | |
|------------------------|--------------|--|
| 1) Prin. Dr. L.D.Kadam | - Chairman |  |
| 2) Dr. R.R. Sonawale | - Coordnetar |  |
| 3) Prof. A. B. Madavi | - Member |  |


Dr. R. R. Sonawale


Principal

Coordnetar

Dr.Patangrao Kadam Mahavidyalaya, Ramanandnagar(Burli)



Rayat shikshan Sanstha's
Dr. Patangrao Kadam Mahavidhyala, Ramanandnagar (Burli)
Student Grievances Redressal Cell
2021-22

Meeting Proceeding

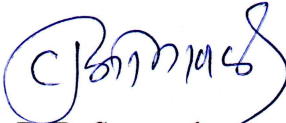
As per the guidelines of the Shivaji University, Kolhapur, University Grants Commission and letter by Higher and Technical Education section of State Government of Maharashtra; our college has established Student Grievances Redressal Cell (SGRC) on 11/11/2021. Regarding the establishment of the cell, the college has conveyed about the list of committee to University. In this concern a meeting of committee was conducted on 22/11/2021 at 12.30 p.m. under the guidance of Principal Dr. L.D.Kadam. The minutes of the meeting are as below –

- 1) It was decided to create healthy and academic atmosphere among the students to avoid the grievances.
- 2) The committee has decided to find out proper solutions for solving the student's grievances if any.
- 3) In meeting, it was decided to create harmony among the students and parents.

There is no any social, religious, discrimination complaints received from SC/ST/OBC students, teachers and non-teaching staff.

Committee Members –

- 1) Prin. Dr. L.D.Kadam - Chairman
- 2) Dr. R.R. Sonawale - Coordnetar
- 3) Prof. A. B. Madavi - Member


Dr. R. R. Sonawale

Coordnetar



Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)


Principal

**Rayat Shikshan Sanstha's,
Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli).**

Student Grievance Redressal Committee


Annual Report

2021-22

A Student Grievance Redressal Committee was established in the academic year 2021-22 as per the guidance of Maharashtra Government and Shivaji University Kolhapur. Through students, professors, non-teaching staff, instructions are given to the students of the college regarding discipline from time to time. A grievance redressal and notification box has been installed in the college regarding student grievance redressal.

During the academic year 2021-22, there were three complaints have been received to this committee from the students. It was decided in the meeting to resolve the complaints in the stipulated time.




Principal,
Dr. Patangrao Kadam Mahavidyalaya,
Ramanandnagar (Burli)
Tal. Palus, Dist. Sangli.